



GLASS DOCTOR® COMMUNICATIONS

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Glass Services Business Ready to “Fix Your Panes” in Glenview

GLENVIEW, Ill. (Feb. 3, 2009) – In a time when some small businesses are closing their doors for good, the doors of the Glass Doctor® of Northshore franchise owned by Brian Moser are now open.

Glass Doctor of Northshore offers mobile residential, automotive, and commercial glass repair and replacement services to northern Cook County and Lake County. The shop is open 8 a.m. – 5 p.m., Monday through Friday, and 24-hour emergency service is available.



“We’re off to a great start thanks to the response from the community and the *Glass Doctor* service system,” Moser said. “Our focus is on quality service and added value for your money. Whether it’s a broken window, a cracked windshield or a shower enclosure, we can take care of it.”

Upon purchasing the *Glass Doctor* franchise in August 2008, Moser attended the most in-depth training in the glass services industry, a 10-day training course on the latest glass repair technology, customer service techniques and marketing methods held at the Glass Doctor University Training Center in Waco, Texas.

Glass Doctor of Northshore now employs two glass service technicians, an office manager and an outside sales representative.

“*Glass Doctor* has a strong presence in the Chicago area now with four franchises,” said Mark Dawson, president of *Glass Doctor*. “We’re delighted Brian and his team have joined our franchise team, and we believe their business will be successful because we all operate under the same core values.”

The independently owned and operated shop is located at 1983 N. Lake Terrace in Glenview.

High resolution photo available upon request. Caption:

Glass Doctor of Northshore owner Brian Moser (right) and glass services technician Jason Sinclair proudly display their new *Glass Doctor* service van.

About Glass Doctor®:

Glass Doctor is the nation's largest chain of full-service glass franchises. In addition to replacement services for home, auto and business, *Glass Doctor* also offers custom glass services, such as tub and shower enclosures, entry door glass and mirrors. Established in 1962 with one shop in Seattle, Wash., today *Glass Doctor* offers complete glass repair, replacement and services to the residential, automotive, and commercial markets at more than 375 locations in the United States. *Glass Doctor* began franchising in 1977 and joined The Dwyer Group, Inc., an international franchisor of service industry companies, in 1998. At that time the company's corporate headquarters relocated to Waco, Texas. Today there are more than 170 *Glass Doctor* franchise owners across the United States and Canada. For further information or to find the location nearest you, visit www.glassdoctor.com.

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